

S2P3-2: Engagement Loop Dashboard (Pilot)

Purpose:

Track whether each team is completing the full engagement loop during the pilot and how well it is landing, using ARP logic. Highlights delivery reach, staff response, and tangible follow-through.

Example Table

Team	Participation Rate (%)	Discussion Held?	Response Score (0-10)	Value Score	Actions Logged (#)	Follow-Through (#)	Notes
CS – Team A	91	✓ Yes	8	72.8	6	5	Strong loop completion
Tech – Team B	72	✓ Yes	5	36	3	1	Needs post-discussion follow-up
Sales – Team C	85	✗ No	—	—	0	0	Survey run but loop stalled
Ops – Team D	68	✓ Yes	6	40.8	4	3	Average results; some actions not yet started
Finance – Team E	94	✓ Yes	9	84.6	8	8	Excellent delivery and follow-through

How to use:

Value Score is calculated as $(P \div 10 \times R)$, where:

P = Participation Rate (%)

R = Response Score (staff rating of discussion quality)

Uses **Participation Rate \div 10** as the Action score instead of a separate measure.

Tracks delivery reach, perceived discussion value, and tangible follow-through.

Use to spot where the loop stalls or where actions don't convert into follow-through.

What's Different from the Phase 2 Version:

Response Score is explicitly the staff's view of discussion quality (0–10).

Value Score is calculated directly as $P \div 10 \times R$ for ARP consistency.

Tracks **Actions Logged** and **Follow-Through** as numbers rather than Yes/No.

Removed "Follow-Through %" for simplicity.

Uses:

Confirms whether the engagement loop is both delivered and landed.

Surfaces stalled loops (e.g., survey run but no discussion).

Flags strong delivery but weak response, or the reverse.

Highlights where actions are logged but not executed.

Informs targeted coaching and sequencing for full rollout.

