S2P5-1: Engagement Value Dashboard

Purpose:
Overlay the actions taken during the engagement loop with the perceived response from staff, using the ARP formula to show which teams are delivering the most value and where adjustments are needed.

Example Table

Team / Unit	Participation Rate (%)	Response Score (0–10)	Value Score (P ÷ 10 × R)	Actions Logged (#)	Follow-Through (#)	Notes
CS – Team A	91	8	72.8	6	5	Consistently strong delivery and trust
Tech Ops B	72	5	36	3	1	Low follow-through hurting value
Sales North	85	6	51	5	3	Good participation; needs better discussion quality
Ops – Team D	68	6	40.8	4	3	Average results; review facilitation skills
Finance	94	9	84.6	8	8	High performance; candidate for peer sharing

How to use:
Value Score = **(Participation Rate ÷ 10) × Response Score**.
Compare Value Scores between teams to spot where delivery or reception is weak.
Use alongside S2P5-2 (Iteration Tracker) to decide which fixes to test first.

What's Different from Earlier Dashboards:
Pairs ARP value calculations directly with tangible action/follow-through metrics.
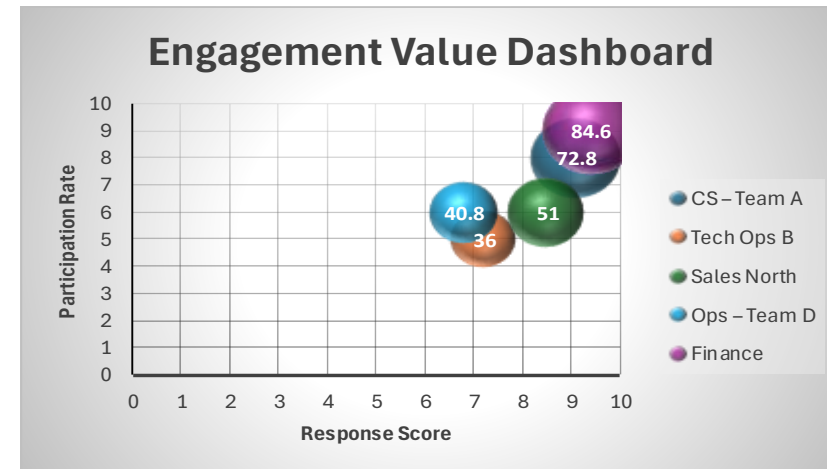Provides a true measure of both **reach** (participation) and **resonance** (response).
Moves from tracking process completion to assessing impact.

Uses:
Prioritise coaching for low-value teams.
Recognise and share practices from high-value teams.
Monitor whether engagement loop changes improve actual value, not just activity.

Engagement Value Dashboard — bubble chart plotting Participation Rate (y-axis) against Response Score (x-axis), with bubbles for CS – Team A (72.8), Tech Ops B (36), Sales North (51), Ops – Team D (40.8), and Finance (84.6).

Action-Response Principle (ARP)

Ref:S2P5-1